

# CRIME PREVENTION

YOUR

UPDATE



Update from the Force Crime Prevention Team

Edition 83, December 2025

## Goodbye Action Fraud...Hello Report Fraud #EveryReportCounts

From 4 December 2025, City of London Police is launching Report Fraud, a new service that replaces Action Fraud as the national platform for reporting cybercrime and fraud. It provides a better service for victims and delivers improved information to the police.

Members of the public can report cybercrime and fraud at [reportfraud.police.uk](https://reportfraud.police.uk) or by calling 0300 123 2040 (the phone number remains unchanged).

For more information about the Report Fraud service, visit [reportfraud.police.uk](https://reportfraud.police.uk).



## Christmas crime prevention advice



- ◆ Register valuable gifts for free at [immobilise.com](https://immobilise.com).
- ◆ Think about how you dispose of packaging for expensive goods, don't leave it on display outside of your property.
- ◆ Make your home look occupied wherever possible. Closing curtains and using timer switches for things like lights or a radio can help to deter opportunistic burglars as it gets darker earlier in the evening.
- ◆ Ask a trusted neighbour to keep an eye on your home if you are away visiting family or friends. Don't advertise on social media that you are away, post photos once you get back home.

## Is this love?

The Hampshire Domestic Abuse Partnership (HDAP) campaign shines a light on coercive and controlling behaviour — a hidden but devastating form of domestic abuse. Through some short videos shared across social media, and Google, they're raising awareness of how coercive control works, how it affects people, and where to get help. Please see the [HDAP website](https://www.hdap.org.uk) for more information.



## Safe Home and Safe Online from the Blue Lamp Trust

The blue Lamp Trust has updated the names of the Bobby Scheme to Safe Home and Cyber Bobbies to Safe Online, this is to make services clearer and more accessible. All referral processes remain the same, but with an [updated website](#) and logo.



Safe Home visits are carried out by police-vetted safety technicians, providing a full home security and fire safety assessment, and where needed will install the following items:

- ♦ Door and window locks
- ♦ Spyholes and door chains
- ♦ Long-life smoke alarms
- ♦ Carbon monoxide detectors
- ♦ Other approved safety equipment

## Missing, lost or stolen parcels

Which? have released some good advice on what to do if your parcel delivery gets lost or goes missing, they advise:

You should contact the retailer, not the courier, about a missing delivery.

**If you left specific delivery instructions** for your parcel to be left with a nominated neighbour or in a specified safe place and the parcel is delivered, the retailer is not responsible if something then goes wrong (e.g. it's missing when you go to collect it).

Take caution when agreeing to a safe place or neighbour on your online account or through communication with the courier, as this will water down your consumer rights.

If your delivery is left somewhere like your doorstep – **without your permission to do so** – and is then stolen, or if the package has been delivered without the item inside, the retailer is in breach of contract. The retailer needs to replace and redeliver your item, or give you a refund.



[My delivery or online order hasn't arrived, what can I do? - Which?](#)

## Rural Times Autumn 2025



The latest edition of the Rural Times from our Country Watch team can be found here: [rural-times---autumn-2025.pdf](#)

## Police CyberCheck tool

The South-East Organised Crime Unit have created a [free mobile-friendly tool](#) which gives step-by-step actions to improve cybersecurity.



Visit [www.hampshire.police.uk](http://www.hampshire.police.uk)



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